



Moving the world for you


JohnMason
International Movers





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A lot may have changed over the last 130 years, but our mission to provide a totally flexible service, tailored to each of our customers' needs remains the top priority today, as it did in 1884.

Our family is still involved in the business on a daily basis, which means that we recognize the importance of looking after the entire family. Our commitment to family traditions and values paves the way to giving every household the best possible start in their new home.

Unlike many of our competitors, our business focuses only on international shipping. This means that we have become specialists in dealing with worldwide moves, in particular to Australia, New Zealand, USA, Canada, South Africa and the UAE.

We are highly thought of within the industry, holding accreditations such as FIDI FAIM, OMNI and BAR certifications. We are extremely proud of our employees; from our highly motivated and meticulously professional

administration team to our dedicated Move Managers. As a forward-thinking business, we believe developing the skills of our team is key to our growth. We keep abreast of changing markets and make sure we are always at the forefront of new developments.

We know that each move is unique, however simple or complex your situation may be. Handling over 7,500 moves a year, our experience is second to none. We treat every move like we are moving one of our own and look forward to making you feel like one of the family.

The John Mason Family

Our heritage will move you

Founded by Mrs Mary Mason in 1884 in Wavertree, a township on the edge of Liverpool. Later joined by her son, John, she established a carrying service - carrying anything anywhere.



1900s-1910s

Having married Mary Hannah Baker in 1897, John Mason begins long distance removals - using horse-drawn vehicles. Early customers include Anglo American Oil Company, later known as Esso. The city of Liverpool is growing and John Mason is not afraid of hard work, often working around the clock.



1920s-1930s

The company acquires its first motor vehicle in 1921 - but horses continue to play an important role for many years to come. They are finally replaced on the eve of the second world war. The Masons' sons Leslie and Stanley join the business.



1940s-1950s

By 1950 the business becomes a founder member of FIDI - the Worldwide Federation of International Furniture Removers. In 1959, the company takes over B Dudley & Sons Ltd - removers of Bebington. A network is established linking the Midlands, the South West, the South East and the South of England, as well as many parts of Wales, Lancashire and Yorkshire. A purpose-built warehouse opens in Wavertree in 1959.



1960s-1970s

By 1962, continued growth leads to the purchase of another warehouse in Kirkby. The company launches into the antique shipping business. In 1967, a further warehouse is purchased- bringing the company's total Merseyside facilities to 72,000 sq ft. In 1974, the company joins Eurovan, a consortium of around 180 mainly privately owned worldwide removal companies. By 1977, John Mason handles a record volume of antique shipping.



1980s-1990s

In 1982, the company returns a record year for inter-continental removals - bringing it the Eurovan 'Biggest Booker' award. Centenary celebrations in 1984 are followed by the business transferring its local activities to Huyton in 1989. New warehouses and offices open in Croydon.



2000s-present day

Today, international, commercial and household moves and storage are at the core of our business. From dealing with local removals with a single horse and cart to becoming a major player on the world stage, we have retained the virtues of a small family firm. Flexibility, a genuine appreciation for our team and an unswerving commitment to meeting our clients' needs are at the forefront of everything we do.



Your world in our hands

With over 130 years of experience under our belts, our family business has gone from strength to strength. We enjoy an unrivalled reputation for moving people and their belongings across the world.

From your first phone call, you will deal with a human being, not a machine. Once you have made your booking with John Mason International you will have

a dedicated Move Manager who will stay with you throughout the overseas moving process. They will help you with each stage of your international move including advice on what to take and what not to take with you.

We like to think we know a thing or two about this industry - and our customers agree.

Our Services



Storage

We provide secure storage solutions for individuals and businesses. Our range of options include household storage, self storage, archive storage, commercial storage, vehicle and caravan storage.



Moving

As one of the UK's leading International Shipping and Removals companies, you can be assured we will take the stress out of your move. We co-ordinate thousands of moves all over the world every year.



Relocation

Relocating overseas involves more than just moving house. It's a total change of life. There are many things to consider and lots of obstacles to overcome. Through our global network we coordinate and manage the smooth transition of International Assignees to and from any country in the world.

Methods of Shipping

You choose whether you'd like to send your belongings by sea or by air - and when it reaches your new country, we'll deal with the unpacking.

An international removal by sea is the most cost-effective way of moving your household goods. You can choose to fill a 20ft or 40ft container, make use of our shared container service or take advantage of our baggage service for smaller items, such as suitcases.

Sending by air is a useful option if you need your things to reach their destination more quickly.



Road

You can choose from a shared service or an exclusive service depending on your requirements. Our extensive network of delivery vehicles forms an essential part of the removals process. Your belongings will be kept safe and sound until they reach their destination.



Air

Air shipments can be useful if you require a faster transit time or if you will need some items as soon as you arrive such as clothes, pushchairs and cots.



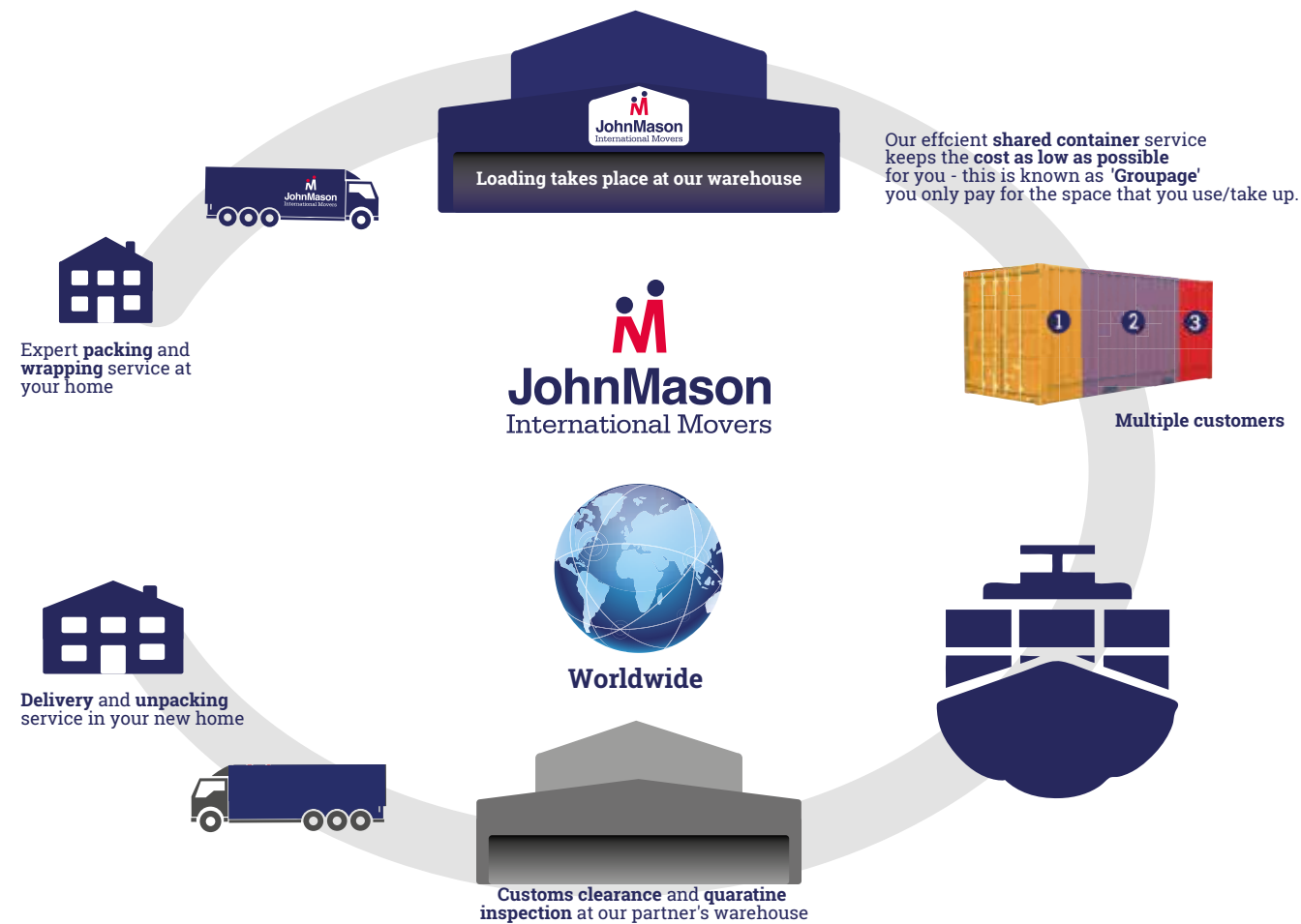
Sea

For a full house move, having your own container is usually the most appropriate option. If you're sending a select number of items but not enough to fill a whole container, we can help find others in the same situation to share with you - and we'll manage the entire process.



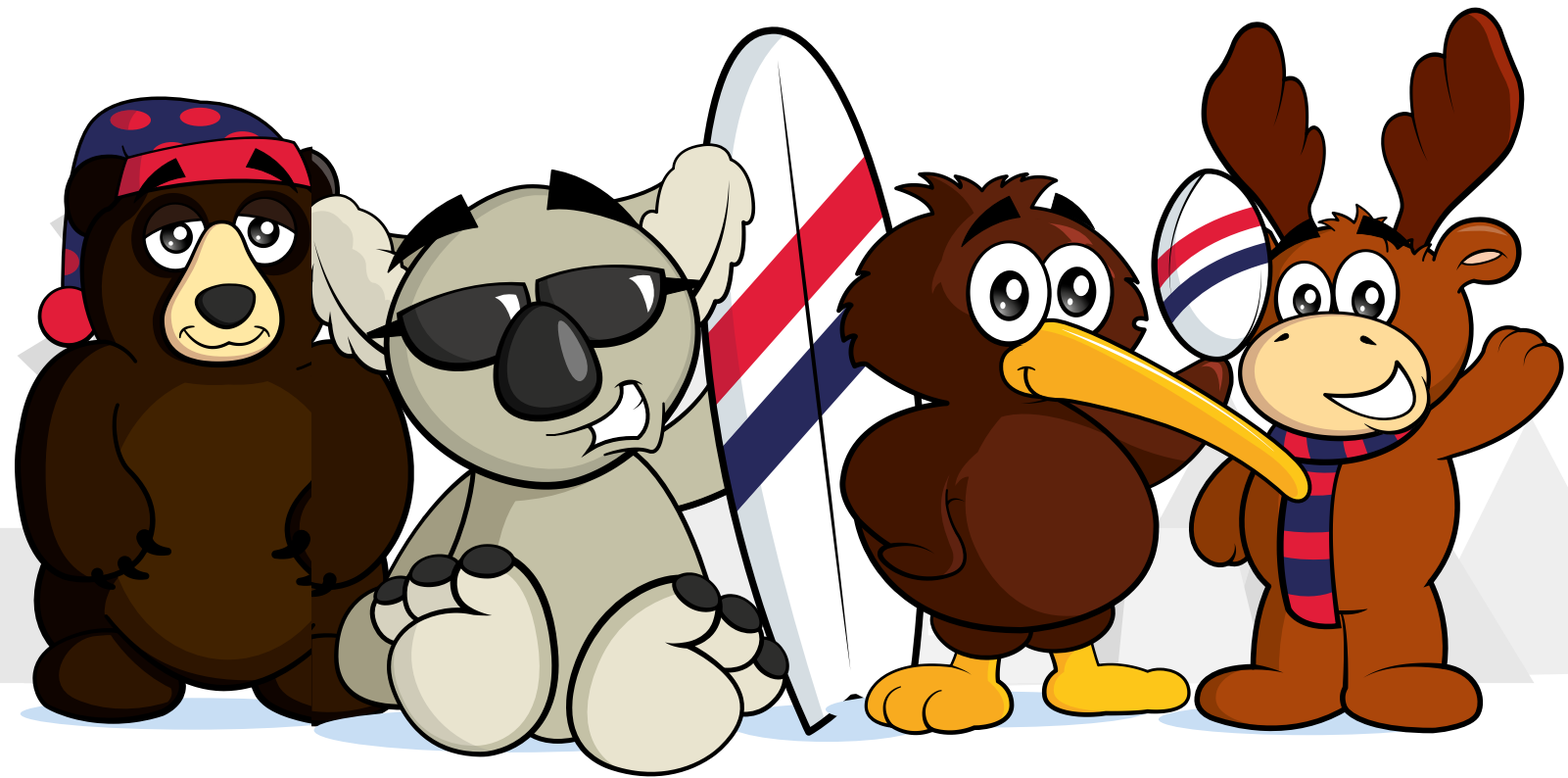
Groupage

Moving your belongings to another country can be an expensive process - but there are things we can help you do to keep your costs to a minimum. We offer groupage services - allowing our customers to share removal consignments with others who are moving to the same country.



Looking after the entire family

We oversee many family moves each and every year. We know upping sticks to a new home on the other side of the world is a truly momentous occasion. We also know it can be an apprehensive time for children. Family is everything to us and our moving gang and employees are there every step of the way to make absolutely sure that your move is a smooth one - and a fun time for all.



Advice on Insuring Your Overseas Move

Using a high quality moving company like John Mason International means the risk of damage to your household goods and furniture is very low. We'll do everything possible to ensure the safe arrival of all your items at their destination.

Insurance is still important though - just in case.

Some top tips for insuring household effects for an international move -

- Always insure your items for full replacement at destination.
- Complete and return your Insurance Proposal Form before the packing and collection date - feel free to ask your Move Manager for help completing it, however please note unfortunately we are unable to

advise about valuations for your goods.

- Remember to extend your insurance if you're planning on storing items before shipping or at destination.
- If you're grouping items together - for example five pictures at £500 - make sure to list any items that are more valuable than others.

We offer comprehensive insurance services - including 'All Risk' cover for your goods whilst they are being moved or stored.

Marine Insurance Cover


Of course we will do everything possible to ensure the safe arrival of your items at their destination. However with any overseas move insurance cover is always advisable.

We are in a position to be able to offer such services. This product is personally recommended to meet your demands and needs as it will provide All Risk cover for your goods whilst they are being moved and / or stored.

Whilst John Mason International will pack and move your effects with every care, there are risks of loss or damage beyond our control.

Our liability for loss or damage is limited by our contract terms and conditions which are incorporated into all removal and shipping contracts. If you do not take out adequate International Removals Insurance, your recourse against us and subsequent carriers or parties for loss or damage may be limited.

Choosing an International Removals Company

		Company 2	Company 3
INTERNATIONAL REMOVAL QUOTE			
Did you receive a timely response to your initial enquiry?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the home survey, did the International Consultant offer advice regarding how to prepare for your move including customs information?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does the quotation clearly state what is and isn't included in the price?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Has the company responded to your questions in a helpful and timely manner?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is the company an established moving company?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does the company offer a financial guarantee via the BAR Overseas Group?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is the company a member of the International Moving Federation and Quality Standard, FIDI?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is the company a member of the leading International Moving Association, OMNI?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is the company a specialist International Removals company?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is the company able to choose the best agent for delivery in your destination country, instead of being tied to just one agent through ownership?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does the company have positive reviews on review sites, expat forums and on their social media sites?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
INTERNATIONAL REMOVALS INSURANCE			
Does the company offer insurance without an excess?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does the company offer a full range of insurance options including lump sum and total loss?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is the policy fully comprehensive including an all risk, door to door policy?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does the company offer insurance without administration fees?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does the company offer 60 free days storage insurance at destination?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TOTAL	16/16	/16	/16



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For international moving advice or to arrange your
free quotation call **0800 093 2623** visit **www.johnmason.com**
or email **sales@johnmason.com**

